

Flying your parrotlet home

Bringing your parrotlet home is an exciting time! Interstate travel is often part of that process, so here's the information you'll need to know.

Rest assured that Aussie Parrotlets have extensive (100% positive) experience arranging collection of parrotlets by their new owner from interstate flights within Australia. We can ensure this with your co-operation to kindly read and follow the guidance below.

This guide will outline our process of booking the flight. We will also explain the important travel preparations we make to ensure your bird travels and arrives in great condition. We will also cover how to collect your bird, take it home, and then introduce it to its home. Finally, we will tell you how to reach us on the day, should you have a question or concern.

Booking the flight

To book the flight, we will work out a date that works for everyone. Keep in mind that your bird must be 13 weeks old to fly. We will ask for the name and mobile number of the person collecting your parrotlet too. The collection time will be around lunchtime on a day that works for everyone. Generally, Saturdays are preferred, however not all locations are open outside of weekdays. Once a date is agreed, we will send you an Airway Bill Number (AWB), flight number, date, time, and collection location details.

Preparations we make prior to travel

- any requested **vet checks** or **wing clips** are done during the week before the flight
- spark water (glucose/electrolyte water) is provided for three days prior to travel
- on the morning of the flight your bird will be given time to eat their usual breakfast
- **we will prepare a flight box** that contains:
 - mesh window
 - paper and paper towel lining
 - an inbuilt perch
 - enough **food** for the day (this includes vegetables, grains and nuts and seed sprouts)
 - a container of spark **water** (should this spill in transit, there is no need to refill it as the food items contain enough water)
- your parrotlet is placed into the flight box and the **sliding door is secured with a Phillips head screw**
- the flight box will be placed securely in our vehicle and transported to Brisbane airport
- your parrotlet will be checked in up to 2 hours prior to departure
- we will then send an **SMS to the receiver** with these three things:
 - confirmation that your bird has been checked in
 - photo of your bird in the flight box
 - photo of the top of the flight box (with all airline labels)



Above: inside and outside of the flight box



How do I collect my parrotlet?

To ensure a smooth collection on the day, you will need the **booking confirmation email** that you should have received 48 hours prior to arrival. Here's what you need it for and what to bring:

- note the flight arrival time to plan your trip
- use **collection facility guide document** to see how to navigate to the collection facility
- provide the **Waybill number**, which is required to collect the flight box
- you may be asked to provide photo ID as the purchasing party or nominated collecting agent

How do I safely take my bird home?

- **DO NOT open the flight box! It is yours to keep and it must be taken home with the bird inside**
- view your parrotlet (through the mesh window) to ensure that your bird is happy and safe
- your parrotlet should have enough food in the flight box for the rest of the day
- **DO NOT** place the flight box into a hot car
- secure the flight box so it cannot move around in the car in the event of an accident

How should I introduce my parrotlet to their new home?

The flight box must only be opened once safely inside your home, cage or aviary as detailed below.

We recommend a cage should be provided solely for your new parrotlet, at least for now

Hand raised parrotlets (wing clipped)

- open the flight box in your bird safe home
- let your parrotlet come out of the flight box on its own terms
- speak softly to your parrotlet to encourage him/her
- it is recommended to begin to handle your parrotlet with some 'stepping up'

Hand raised parrotlets (not wing clipped)

- open the flight box inside the closed cage or aviary
- let your parrotlet come out of the flight box on its own terms
- speak softly to your parrotlet to encourage him/her
- it is recommended to begin to handle your parrotlet with some 'stepping up' **INSIDE THE CAGE**

Hot tip: Leaving your hand raised parrotlet alone inside its cage to "settle in" may leave your parrotlet fearful of the area outside their cage

Parent raised parrotlets

- open the flight box inside the closed cage or aviary
- let your parrotlet come out of the flight box on its own terms

How do I contact Aussie Parrotlets on the day if I need to?

Kindly call Matt on 0418 459 998 or Deb on 0447 927 758. We'll be happy to help!

